



Configuring AlexConnect when Port 25 is closed

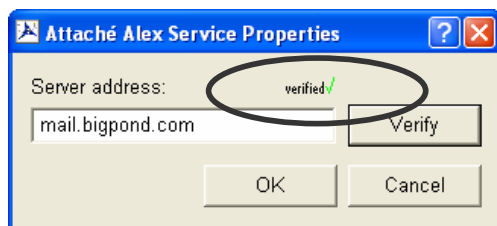
Changing your server address

The default AlexConnect setup uses Port 25 to send documents from your computer to the Alex mail server on the Internet. However, some businesses and Internet Service Providers (ISPs) close Port 25, thus forcing all emails to go through their own mail server. If your business or ISP has closed Port 25, you need to change the *Alex server address* so that AlexConnect uses your business's or ISP's mail server to dispatch documents. (We recommend using the server domain name rather than the IP address because domain names are less likely to change in the future.)

To change the server address, on one computer from which you send documents:

- 1 In Business Partner or Attaché Catapult, open the AlexConnect Document Delivery Address Manager by choosing **Tools | Company | Alex Connect | Customer Delivery Address**.
- 2 Choose **Edit | Service Properties**.
- 3 Type your business's or ISP's mail server domain name and then click **Verify**. For example:
 - for Telstra, type **mail.bigpond.com**
 - for Optus, type **mail.optusnet.com.au**
 - for iinet, type **mail.m.iinet.net.au**
 - for WestNet, type **mail.westnet.com.au**

After a few seconds the word "verified" and a green tick will be displayed. Attaché Alex can now send documents.



- 4 Choose **OK** to close the dialog box.
- 5 Close the Document Delivery Address Manager.